

dyson

USA



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Online help Your warranty Warranty details Usage survey

My machine is not working

Please select from the list below.

- ▶ Unusual smell / noise
- ▶ Machine not sucking / picking up as well as usual
- ▶ Mini turbine head not working properly
- ▶ Machine won't switch on or turns off on its own
- ▶ My machine is dropping debris from the base
- ▶ My machine will not stand upright
- ▶ How to wash the filter
- ▶ I can see something wrong (visual)
- ▶ Using My Dyson (Tips & Manuals)
- ▶ Other



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Articles viewed:

▶ Main Menu

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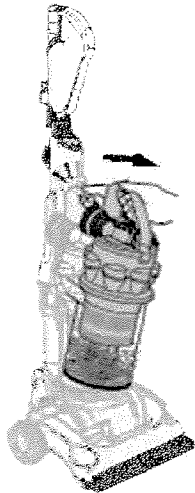
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Filter removal step 1

Turn power off and unplug the machine.



- To remove the washable filter: Remove the clear bin™ and cyclone top from your machine by pressing the cyclone release button.



► [Next](#)



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► [Click here to ch](#)

Articles viewed:

- [Main Menu](#)
- [My machine is](#)

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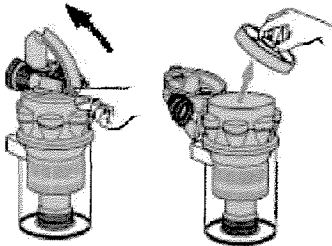
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Online help Your warranty Warranty details Usage survey

Filter removal step 2

- Lift clip to remove the filter from the machine.*



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*The post-motor filter located under the clear bin™ should last the lifetime of the machine and does not need to be washed.

► [Click here to ch](#)

► [Next](#)

Articles viewed:

- [Main Menu](#)
- [My machine is](#)
- [Filter removal](#)



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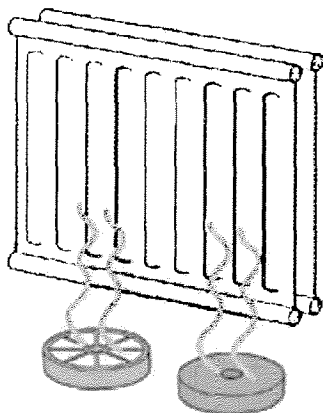
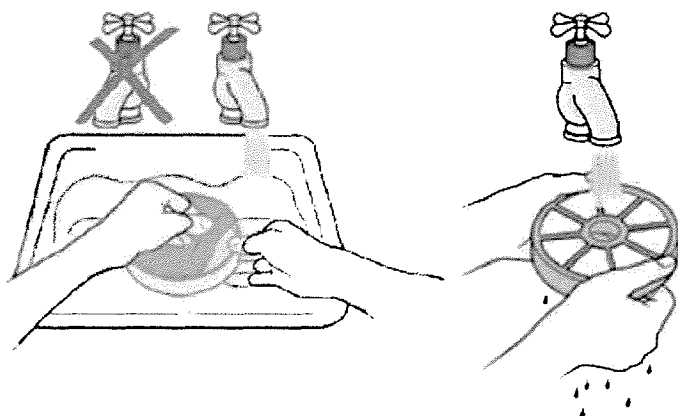


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[Dyson](#) [Products](#) [Technology](#) [Where to buy](#) [Accessory shop](#) [Checkout](#) [Customer service](#) [Contact](#)
[Online help](#) [Your warranty](#) [Warranty details](#) [Usage survey](#)

Filter washing

- Wash the filter in cold water only. (Please do not use detergent, do not wash in a dishwasher or washing machine).
- Repeat the steps shown below until the water runs clear.
- Leave the filter to dry in a warm place for 12 hours, until completely dry.
- Do not dry the filter in a tumble dryer, microwave, oven or near an open flame.



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[Click here to ch](#)

Articles viewed:

- ▶ [Main Menu](#)
- ▶ [My machine is](#)
- ▶ [Filter removal](#)
- ▶ [Filter removal](#)

The filter should be washed at least once every 6 months.

[Next](#)

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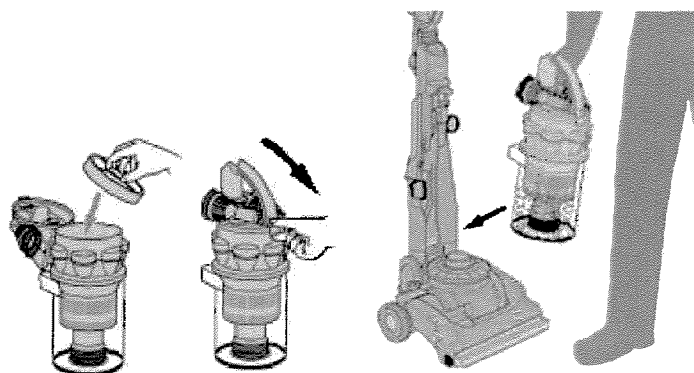
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[Online help](#) [Your warranty](#) [Warranty details](#) [Usage survey](#)

Replacing the filter

Turn power off and unplug the machine.



- Replace the filter into the filter casing and then replace into the cyclone top.
- Re-assemble and test the machine.



Has this resolved your problem?

- ▶ Yes
- ▶ No
- ▶ Order filter

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[▶ Click here to ch](#)




Articles viewed:

- ▶ Main Menu
- ▶ My machine is
- ▶ Filter removal
- ▶ Filter removal
- ▶ Filter washing

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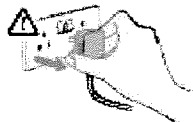
USA

5 year warranty

Dyson Products Technology Where to buy Accessory shop  Checkout  Customer service  Contact
Online help Your warranty Warranty details Usage survey

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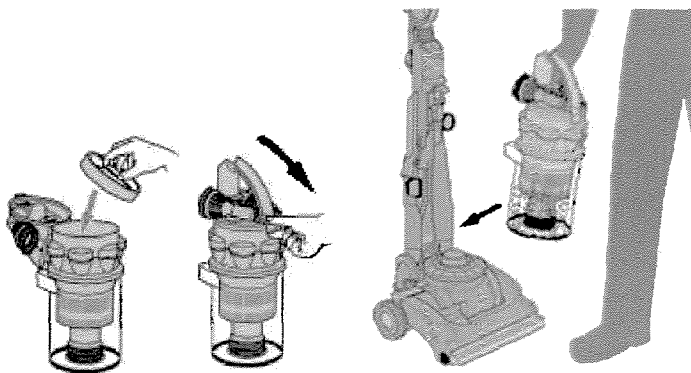


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► [Click here to ch](#)



Has this resolved your problem?

- Yes
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- [Order filter](#)

Articles viewed:

- [Main Menu](#)
- [My machine is](#)
- [Filter removal](#)
- [Filter removal](#)
- [Filter washing](#)